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Integrating the Operational Architecture,
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Although the past two decades have seen great advances in computer system architectures, few large-scale systems now being deployed and used actually reflect this advancement. Software development methodology, tools, and processes have matured, with positive effects on the quality of large software systems; yet, the incorporation of new architecture patterns: commercial-off-the-shelf building blocks is rare. This is especially true for mission-critical or safety-critical command-and-control systems. The generation critical systems now in deployment builds upon the architectural styles, components, and techniques of a decade or more ago. They do much low-level, local software reuse, modularity and structure, they rely upon modern hardware and network platforms, and they are built to exceed standards. Nevertheless, the application software tends to be completely handcrafted and uniquely designed, with few COTS software subsystems, components, no hint of middleware, and few hints of other architectural design technology or architectural standards.

Looking ahead to the next generation of these systems which are now in development they certainly attempt advancement, but they still lag behind present architectures by up to a decade in the technology they will introduce when they enter production in three to five years. This lag is not merely a result of conservatism, dinosaur blundering of huge corporations and government agencies, bureaucracy, or even the appropriate caution stemming from the mission-critical and safety-critical nature of the systems. The growth of hardware and software technologies follows a kind of "Gresham's Law" (good technology drives bad technology out of circulation) that results in the big, slow, and unmaintainable simply being bypassed. This has not happened.

The following discussion employs the idea that a complete system architecture description provides information relative to three perspective views: Operational Architecture, the Technical Architecture, and the System Architecture. In terms of these concepts, I take the position that: 1) There are retarding and defeating factors at work in the large-scale system architecture domains which I believe relate to the Operational aspect of system architecture. 2) These factors persist and have an increasing effect as systems become larger and more complex. 3) To reduce the effects of these factors it is necessary to focus on the Operational Architecture. This entails developing a better understanding of how the system is employed operationally in a

application domain. It means development of tools and techniques to and evaluate the relationships between the operational knowledge and functions, capabilities, features, and requirements of the system. Operational Architecture to drive the Technical Architecture without restraints now encountered.

The remainder of this paper presents examples to support the position. The first example of a current generation system gives a picture of the domain state of the art within it. The second exemplifies a next generation now in design, and some of the problems being faced in attempting to architecture-based designs.

The Raytheon C3I Systems unit in Fullerton CA (formerly Hughes Aircraft Company, Command and Control Systems Division) develops medium to large scale automation systems for air traffic management, satellite navigation, traffic surveillance, air defense systems, strategic planning systems, operations command control communications computer and intelligence systems. Over the past 15 years the architectures for these systems evolved remarkably. At the beginning of the period the architecture characterized as monolithic, specialized, flexible and extensible only within severely prescribed bounds, and implemented on unique, non-commercial militarized hardware. This past generation architecture has been replaced by systems developed wholly on commercial-off-the-shelf hardware and software, in a commercial communications matrix, using commercial development languages and tools.

The current generation of Raytheon architectures, now in production and being developed in C or C++, is component based, is highly adaptable and extensible and has undergone some form of productization. Productization in this context means a system, originally one-of-a-kind, that has been purposefully engineered so that it can be much more easily reproduced, enhanced, customized, and adapted for many new applications and customers.

For example, the TracView™ Air Traffic Management (ATM) system is based on a system originally built in the early 1980's and written in the JOVIAL language for Hughes built computers. For TracView it was translated to C, ported to 386 class hardware (Intel), marketed and produced as a low-cost, low-end capability. It has since been ported to high-end Unix workstations, enhanced, restructured, and re-architected. It is deployed in over 40 countries with over 140 installations now in operation. Its uses range from point-to-point single-workstation, airport surveillance systems for technologically advanced nations, to being a key subsystem within massive systems like the FAI system, now entering deployment.

While revolutionary at its inception in the late 1980s, specifically in the use of C language, X Windows, COTS hardware and OS, network distribution, and modular structure, this type of architecture is now typical at Raytheon. It is a good system, but note, the reuse is purely local; its adaptability and extensibility are specific to a very narrow domain, itself alone. Moreover, as an

reusable software product, TracView is one of the few to succeed, at and elsewhere, against a background of many unsuccessful or much less successful attempts. One of the known reasons for the success is the simplicity of its operational concept, the caution with which new features and technologies are added. A close working relationship developed between Operations and Technical Engineers. Through much of TracView's production history it was employed as an emergency replacement; which forced close problem-solving engagement between the end users, operations engineers, system engineers, and software engineers. The Technical engineering teams were usually involved from project inception to start of live operation, often as short as 90 days.

The generation of Raytheon architectures that is now in the design phase is much closer to the present state of the art. For example, the Command and Control (C4I) system attempts to incorporate an extensive set of internet-based technologies: multiple distributed client-server database systems, web servers, and browsers, standard office automation COTS integrated through middleware, e-mail based work flow and collaborative decision making. In theory, development work is to be done involves very little traditional code and hardware design, form design, configuring and adapting COTS software and hardware, scripting, and construction of small VB and Java applications. The development team seeks to repeat much of the TracView experience. They started with small, simple systems that fit the immediate needs of a few users; and work with those users to make the technology, the architecture conform to the operational circumstances as the users experience it.

Unfortunately, at this moment the wide range of possibilities, architectural patterns, competing technologies, COTS components and frameworks make the decision process difficult. The techniques and technology, and their capacity for adaptability and customization do not satisfy the operational and technical requirements, the resulting assemblage frequently does not form an operationally suitable whole. The effort, and cost, to resolve each issue soon becomes the program driver.

A second, frequently arising problem is that the COTS frameworks and components are usually developed for a different application domain. A significant amount of development effort is devoted to bending the COTS to the new domain to deal with fitness and suitability issues which arise before or after system integration, only after the new system has revealed the processes and assumptions of which no-one had been aware previously.

Raytheon's experience in system development of large-scale, domain specific command and control type systems repeatedly suggests that more attention to operational analysis is needed. Effective use of the proliferation of architectures, frameworks, and technology for adaptation and customization of standard parts requires development of better means for analysis evaluating the effects of operational roles, and interactions on the technical systems.