End-User Architecting

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3 February 2012

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In a nutshell…

Many domains require end users to compose functionality to automate tasks, procedures, analyses, etc.

This activity is similar to architecting:

- Requires component composition
- … within domain-specific styles of construction
- … supporting quality attributes such as performance, security, …

The concepts of software architecture can be applied to end-user composition to provide

- Abstractions tailored to the user's domain
- Analyses that provide feedback and guidance
- Execution support

Success requires a clear understanding of the socio-technical ecosystem

Background

End-User Developers:

- People who create and execute programs in support of their professional goals, **but not as their primary job function**
- Examples: business analysts, neuroscientists, physicists, intelligence analysts, …

Assembly of computations by end users:

- One of the main activities of such end users is to **compose heterogeneous computational entities.**
- Today this requires programming expertise
  - These users spend about 40% of their time doing programming activities. [*Howison J., 2011*]

 3

Some End-User Composition Domains

Neuroscience: Process brain-imaging data, apply statistical analysis, and generate reports.

Dynamic network analysis: Process unstructured data about an organization/society/community to generate a social-network, and then create reports about communication patterns, key entities, and future trends.

e-Science: Perform scientific experiments using large distributed datasets, including physics, astronomy, chemistry, etc.

Bioinformatics: Perform interactive large-scale genome analysis by combining data from independent queries.

 4

Business Process Management: Compose, analyze, reengineer and execute business processes.

Smart buildings and homes: Monitor, analyze & control building automation, including energy & security.

Personal medicine: Configure the way personal medical information is processed and analyzed.

Digital Audio: Compose virtual audio components to synthesize music.

The Problem

Creating compositions today is difficult for end users:

- **Complexity from low-level detail**
  - For example, parameters, file systems, execution paths, operating systems, data formats, etc.
- **Conceptual mismatch**
  - For example, "Remove Image Noise" as opposed to invoking the specific program(s) to perform this function.
- **Lack of support for error detection and resolution**
  - For example, it is hard to know if a composition will work in advance of executing it, or to determine quality attributes such as performance, security and privacy.
- **Lack of support for reuse**
  - Compositions cannot be easily shared or tailored to new situations.

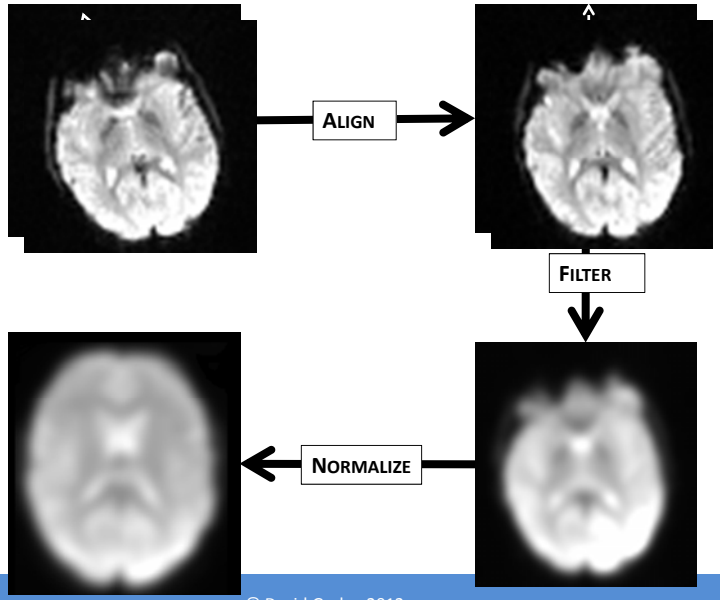
Example 1: Brain Imaging

The field of brain imaging is an important emerging area, leading to scientific breakthroughs

- **There exist large repositories of brain imaging data**
  - For example, the Brain Imaging Network (Portugal)
- **There also exist dozens (if not hundreds) of brain image processing tools**
  - Image recognition, image alignment, filtering, volumetric analytics, mapping, …
- **Innovative research in this domain requires that scientists compose these tools and apply them to large data sets**
  - There exist large consortiums of scientists working on these problems, who share data, tools, and findings

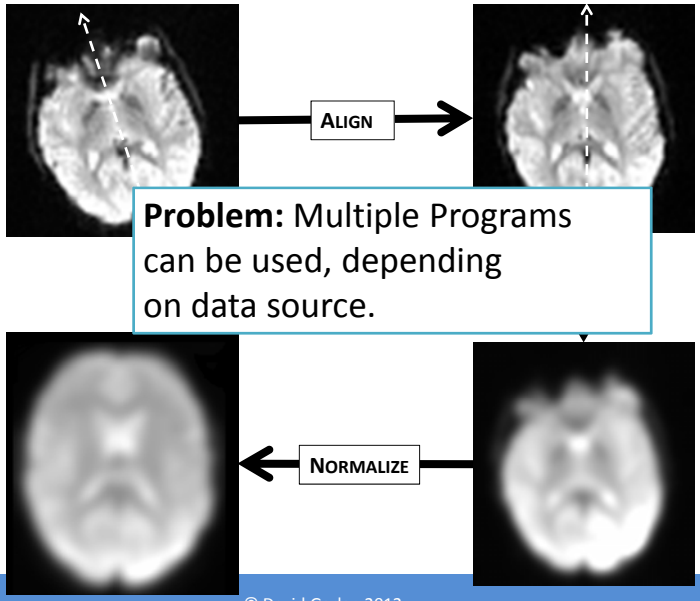
 7

Example 1: Brain Imaging



 8

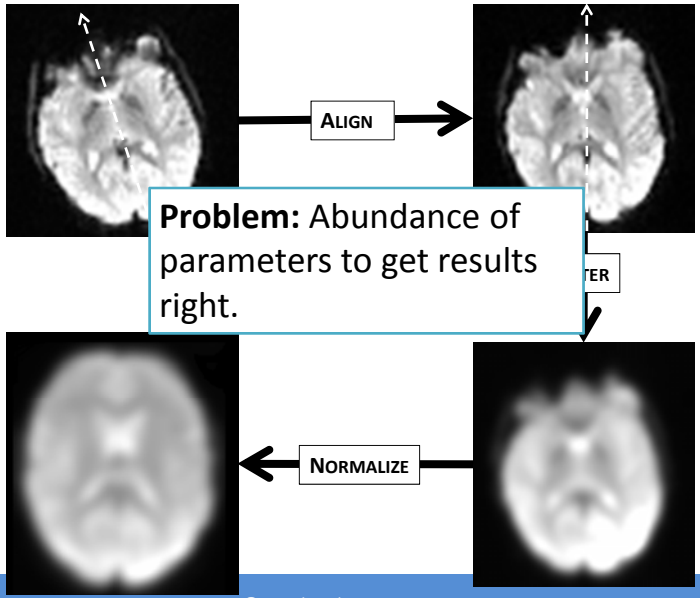
Example 1: Brain Imaging



Problem: Multiple Programs can be used, depending on data source.

 9

Example 1: Brain Imaging

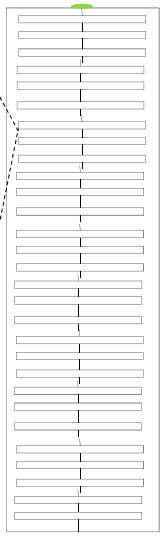


Problem: Abundance of parameters to get results right.

 10

Example 1: Brain Imaging

```
/usr/local/fsl/bin/flirt
-ref standard
-in example_func
-out example_func2standard
-omat example_func2standard.mat
-cost corratio -dof 12
-searchrx -90 90
-searchry -90 90
-searchrz -90 90
-interp trilinear
```



A large script file that contains program calls

- Program (a large number of binaries that perform one or more functions)
- Parameters (number of parameters typically ranges from 5 to 25)

 11

Example 2: Socio-Cultural Analysis (SCA)

Understand, analyze, and predict relationships in complex social systems

- Human "terrain" in military engagement
- Criminal activities in a metropolitan area
- Business intelligence
- Communication of policy changes in cities

Incorporates many theories, tools, approaches

- Text/data mining, natural language understanding
- Network analysis theory, statistics, decision support
- Simulation, game-theory

 12

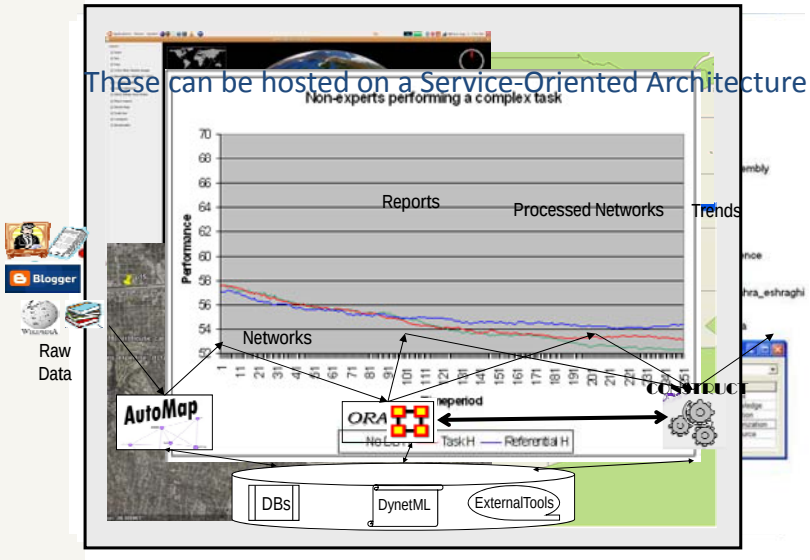
Haiti Earthquake 2010

Analysis of humanitarian relief effort after Haiti earthquake

- Process public domain news sources
  - Filter out headers, remove noise, normalize concepts
- Build and analyze a multi-mode network
  - People, organizations, places, relationships, times
- Answer questions
  - What organizations were involved and in what way?
  - When did emphasis shift from rescue to finding fresh water?
  - How did local government, NGO, and foreign government relationships affect distribution of relief?

 13

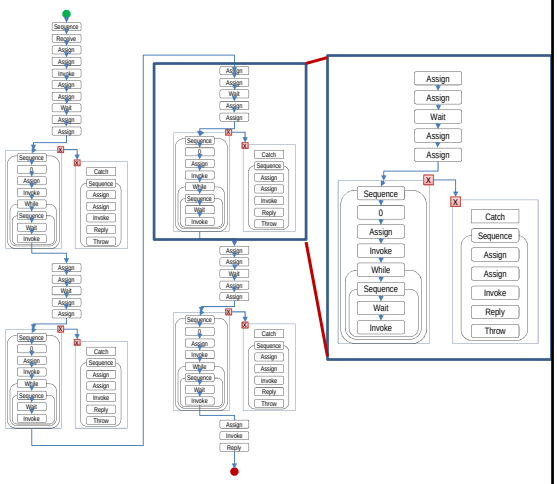
Using SCA Tools



 14

Typical Service-Oriented Composition

- Workflow containing 4 logical processing steps
  - Represented as a BPEL* orchestration
  - Executed on a SOA platform
- Authors must understand:
  - SOA invocation protocols
  - Parameter assignment mechanisms
  - Error handling
  - Time-out constraints



*BPEL = Business Process Execution Language

 15

Example 3: Intelligence Analysis

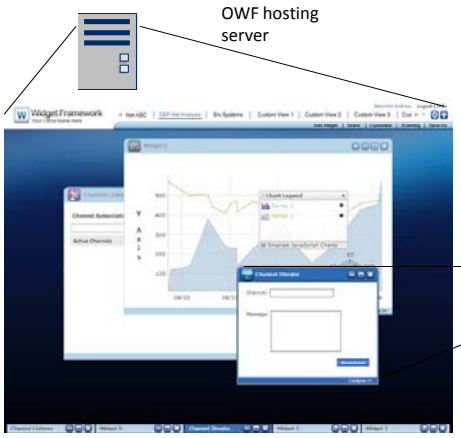
Ozone Widget Framework (OWF) is an emerging integration framework

- Enables rapid assembly of **widgets**.
- Widgets are single-purpose web-applications that provide summary views of dynamic information content.
- Framework is being promoted to create a common widget repository for intelligence analysis – similar to 'Android Market'.

Ozone dashboard for displaying widgets

 16

Deployment for Ozone Widgets

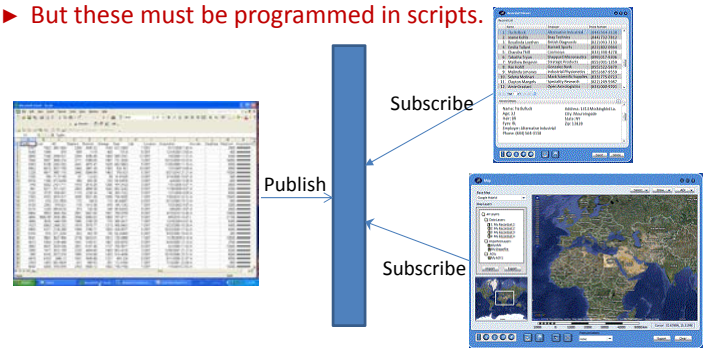


 17

Publish-Subscribe Integration

OWF provides a framework to support cross-domain communication between widgets through messages and channels

- Widgets can **publish** and **subscribe** to channels to communicate messages.
- But these must be programmed in scripts.



 18

What is Needed

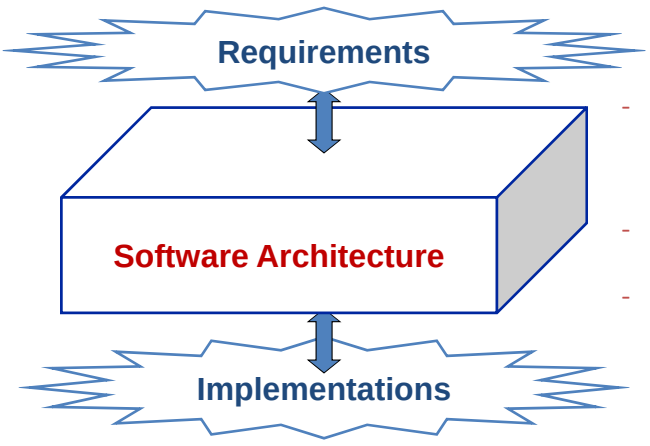
End users need a solution that

- Allows them to **compose** existing tools, services, applications, data, and other compositions
- Without detailed **technical expertise**
- In a language **appropriate for their domain**
- Supported by **construction and execution tools** that allow them to
  - create and run these computations
  - analyze them for relevant behaviors (such as design errors).

INSIGHT: This is similar to Software Architecture!

 19

What is Software Architecture?



- High level of design abstractions and analysis
- Emergent properties focus
- Reuse of design styles, patterns, frameworks

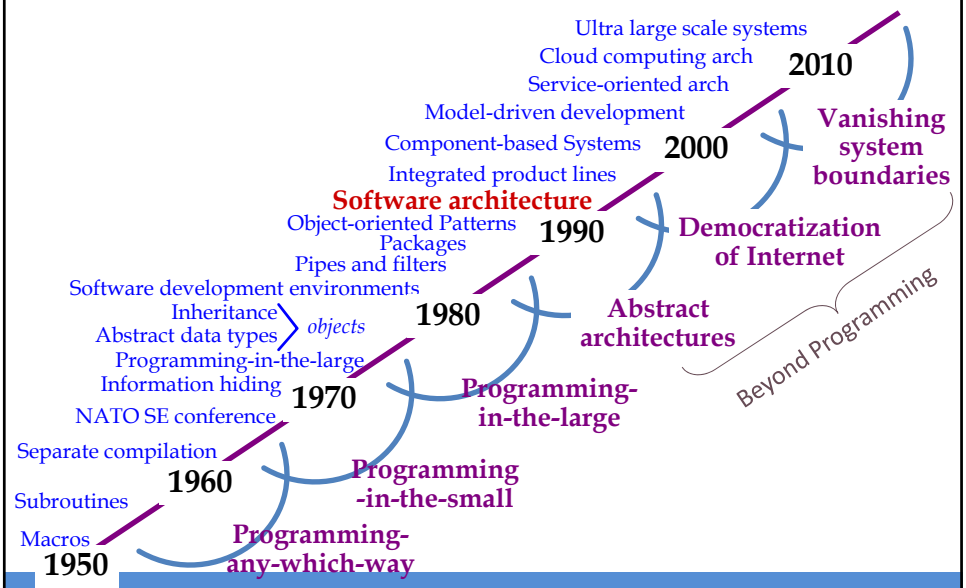
 20

What is Software Architecture?

The software architecture of a computing system is the set of structures needed to reason about the system, which comprise software elements, relations among them and properties of both.

 21

The Rise of Software Architecture



 22

Software Architecture Today

Recognition of the value of ***architects*** in software development organizations

Processes for architectural design reviews & ***guidance*** for architectural documentation

Use of architectural ***styles, patterns, product lines, platforms, frameworks***

Tools for creating, analyzing, reusing, and executing architectures

Books/courses on software architecture – such as those delivered in CMU's Master in Software Engineering Program

Architecture Design Tools

Support for domain-specific architecture development

- Style design, visualization, compilation, …

Analysis tools

- Component mismatch, performance, reliability, security, …

Support for multiple views

- Code, run-time, deployment, …

Linkage to organizational processes

- Documentation, review, evolution, …

An End-User Architecture Approach

An architectural approach to end-user composition means

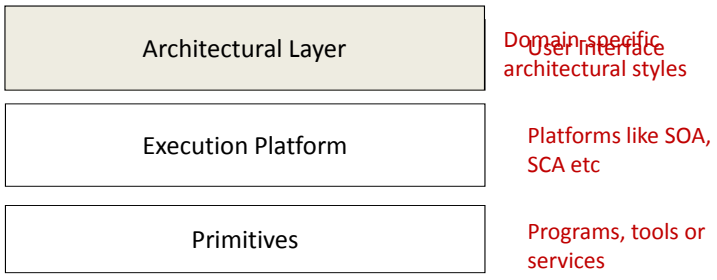
- Existing architectural techniques can be used for defining the domain, supporting composition, aiding in understanding trade-offs

Three key elements to the approach

1. An architecture layer between the user interface and execution environment supports explicit representation of end-user compositions
2. A reusable style that can be specialized for specific domains
3. A graphical front end for composition and for analyzing and executing compositions

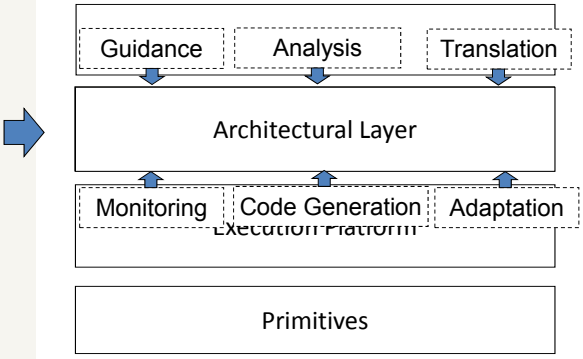
 25

Architecture Layer



 26

Architecture Layer



Visual Language

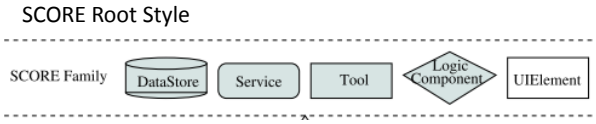
Domain-specific architectural styles

Platforms like SOA, SCA etc

Programs, tools or services

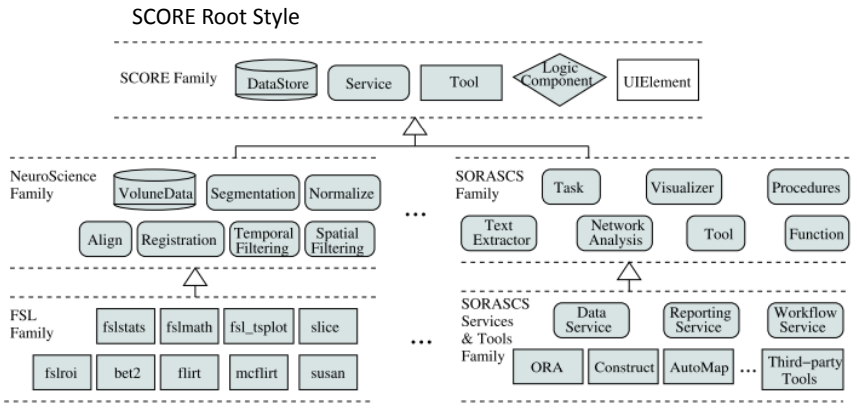
 27

SCORE (Simple Compositional ORchestration for End users)



 28

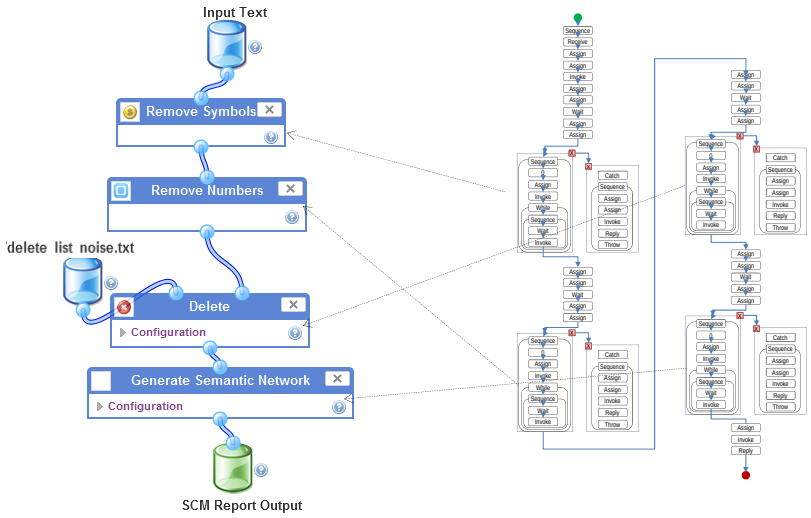
SCORE (Simple Compositional ORchestration for End users)



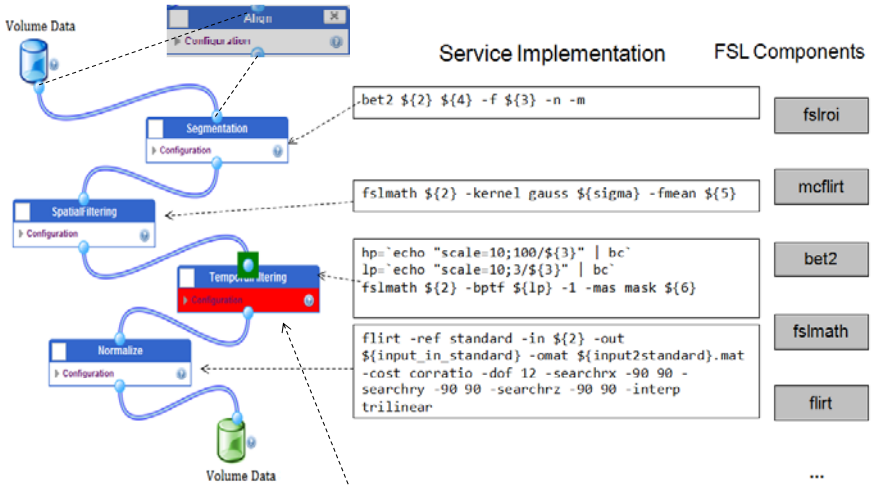
SCORE Specialization for Neuroscience

SCORE Specialization for Intelligence Analysis

Specializing SCORE: Intelligence Analysis

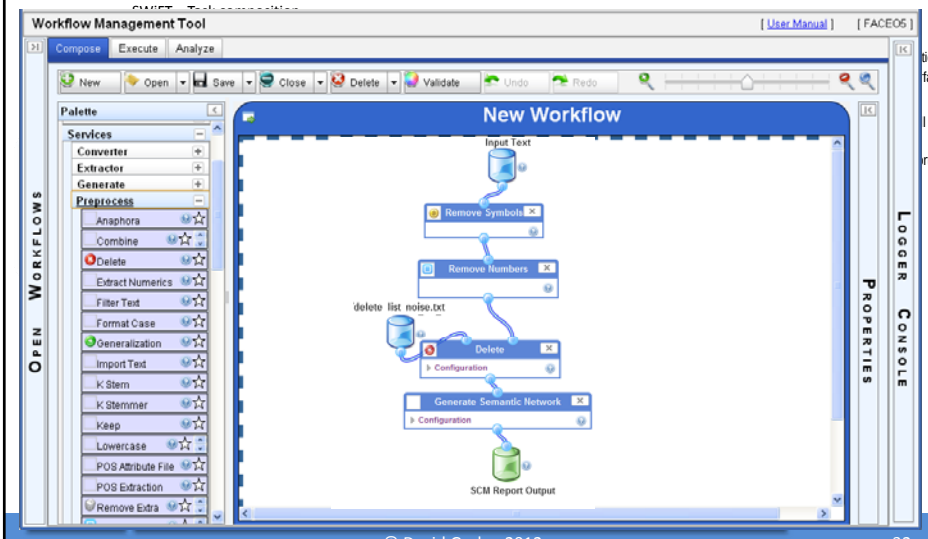


Specializing SCORE: Neuroscience



"Missing Alignment before Temporal Filtering"

SORASCS System Organization



SORASCS Implementation

Built on standard, open-source SOA technologies:

- Apache Tomcat web server
  - Provides web-based access to applications and web services
- Apache CXF
  - Provides method for turning existing Java applications into web services
- Apache ODE
  - Provides BPEL execution engine for service orchestrations
- SOAP/WSDL for Web Service communication

Currently more than 120 Services and 10 standalone tools integrated.

In use today by US intelligence community

 33

Learning from End-user Architecting

Usually missing from Architecture Design Environments – open areas for research

- Component repositories
  - Ways to contribute, find, document, certify, and reuse components
  - Can be difficult when you have hundreds of components
- Mismatch repair
  - Components often do not work together "out of the box"
  - Require ability to detect and repair mismatch
- Packaging and parameterization
  - Encapsulating common structures and patterns
  - Being able to easily instantiate these and combine them
- Pedigree, provenance, credibility
  - Common problems: tracking results, understanding how well one can trust the outputs

 34

Beyond Architecture: Sustainability

It is not enough to have a good platform, interface, and set of components

To be successful we require **sustainability**

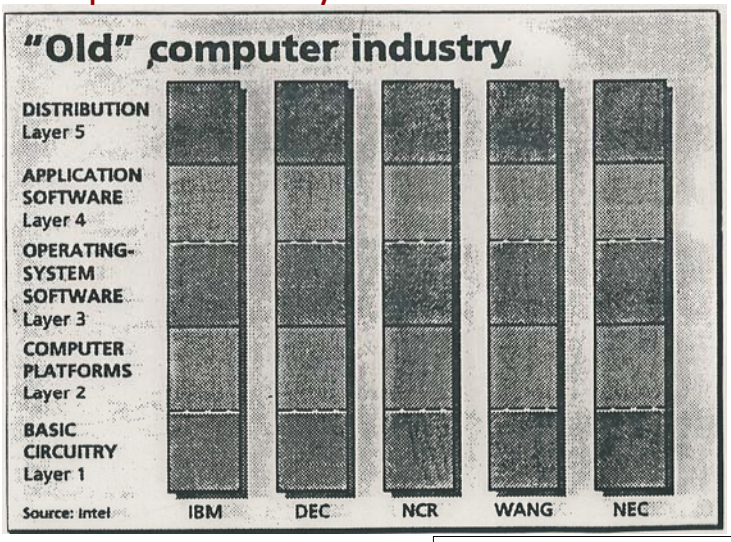
This, in turn, requires a stable **Socio-Technical Ecosystem**

A **Socio-Technical Ecosystem (STE)** represents a complex, self-sustaining system including:

- **Stakeholders** of various types
- **Incentive systems** for different stakeholders to participate in the ecosystem
- Appropriate **organizational, governmental (legal), economic, social structures**
- A technical **architecture** – usually a platform

 35

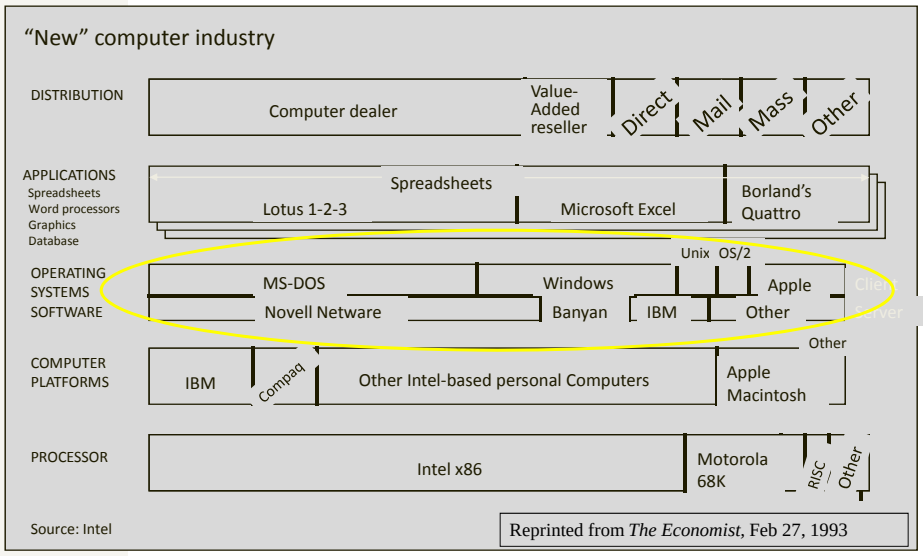
Example: Structure of the Mainframe Computer Industry



Reprinted from *The Economist*, Feb 27, 1993

 36

Example: New Structure Emerges



Modern STEs

Single product-oriented STE

- Develops and sells a software product
- Architecture: single system, traditional architecture

Product-line STE

- Company develops a product line
- Architecture: proprietary framework with extension points

Service-oriented STE

- Many companies develop services
- Architecture: SOA

Platform-oriented STE

- One organization develops/maintains a platform; third parties create extensions
- Architecture: Platform+Plug-ins (Apps)

End-User Architecture STEs

Roles

- Tool/service developers
- Platform developers/maintainers
- End-users
- Governance body

Incentive System

- What motivates each of these roles to do their part?

External Forces

- Government regulation? (e.g., privacy)
- Economic benefits? (e.g., charge for tool use)
- Social constraints? (e.g., how does the community interact?)

 39

Example

We constructed a platform for socio-cognitive analysis, shown earlier

- Tool/service developers: researchers in sociology, anthropology, social networks
- Platform developers/maintainers: our research lab
- End-users: analysts
- Governance body: our research lab

Technically a great success!

Problems

- Missing incentive system
- Government regulation made widespread use impossible because of certification rules.
- Social constraints made it difficult to get researchers to provide their tools to us.

 40

Conclusions

- End users can create complex systems using architectural abstractions
  - Matched to domain and computational intuition
  - Analyzed through architectural analysis
  - Automatically translated into low-level code and interactively executed
- A framework that promotes such a design can help
  - Reuse standard architectural mechanisms and tools such as architecture styles and analyses
  - Provide platforms for integration and execution

More conclusions

- Experience with end-user architecting suggests some open research issues for architecture tool developers
- Long-term success requires a sustainable socio-technical ecosystem
  - Incentive systems
  - Governance bodies
  - Regulatory and legal climate
  - Organizational and social structures

Acknowledgements

This is joint work* with

- Vishal Dwivedi, Bradley Schmerl, Kathleen Carley
  - Carnegie Mellon University, USA
- Perla Velasco-Elizondo
  - Centre for Mathematical Research (CIMAT), Mexico
- José Maria Fernandes
  - IEETA/DETI, University of Aveiro, Portugal

*… supported by grants from the US Dept. of Defense, the National Science Foundation, and the Portuguese government

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Some End-User Composition Tools